# ANNUAL REPORT 2023

USING CHRISTIAN PRINCIPLES TO BUILD STRONG FAMILIES. SUPPORT CHILDREN, AND EMPOWER INDIVIDUALS.

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### A WORD FROM THE DIRECTOR

As we reflect on the past year at IMPACT Family Counseling, it is with immense gratitude and a deep sense of purpose that I address you in this annual report. Our journey has been marked by the unwavering commitment of our team and the steadfast support of our community, as we strive to fulfill our mission: "Using Christian principles to build strong families, support children, and empower individuals."

**Guided by Christian Principles**: At the core of IMPACT Family Counseling is a dedication to Christian principles that serve as the compass for our work. Grounded in love, compassion, and a commitment to the well-being of families, we have embraced the opportunity to make a lasting impact on the lives of those we serve.

**Building Strong Families**: Our focus on building strong families is rooted in the belief that the family is the cornerstone of a thriving community. Through counseling services, workshops, and service programs, we have worked diligently to strengthen the bonds that hold families together. It is our hope that these efforts contribute to resilient, loving, and supportive family environments.

**Supporting Children:** Children are the heart of our future, and at IMPACT Family Counseling, we believe in providing them with the tools they need to flourish. Our programs and services are designed to support the unique needs of children, ensuring they have a safe and nurturing environment in which to grow, learn, and thrive.

**Empowering Individuals:** Empowerment is at the heart of our mission. We strive to empower individuals to overcome challenges, discover their potential, and lead fulfilling lives.

**Gratitude and Community Support:** None of our achievements would be possible without the incredible support of our community. To our dedicated staff, passionate volunteers, generous donors, and supportive community partners – thank you for standing with us in our mission. As we look ahead, we remain committed to our mission, driven by the belief that every individual, child, and family deserves the opportunity to thrive. Together, with faith as our foundation, we will continue to make a positive IMPACT on the lives of those entrusted to our care.

In gratitude and service,

GEORGE CASEY, LPC-S, NCC CEO



### **GENERAL INFORMATION**

**OBJECTIVE:** Impact strives to strengthen family relationships, reduce abuse and neglect, and teach positive coping skills so that at-risk youth and families will make positive life choices that benefit themselves and their communities. **VISION:** Impact provides Christian Counseling, education, and mentoring to at-risk youth and families utilizing prevention and intervention strategies.

#### **BOARD MEMBERS**

Mr. Cliff Nail, Chair Ms. Fonda Hitchcock, Vice-Chair Mr. Patrick Thompson, Treasurer Mr. Bart Moore Ms. Brooke Whatley Dr. Mieke Thomeer McBride Mr. Andrew Waits, CPA Ms. Julie Knox, MSW Mr. John Thompson Mr. George Casey, Executive Director

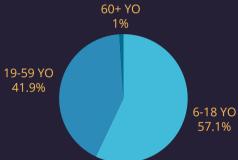
# **CLIENT DEMOGRAPHICS**

#### **PROGRAMS & SERVICES**

Impact offers services to families and individuals through five programs: Successful Schools, Safe Sleep Education Awareness, Outpatient Counseling, **PROVE** (Parents Reaching Objectives through Vocational Education), and Family Reunification and Safe Connections Program (FRP). Impact served 2049 clients in 2022.

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#### AGE

The age clients served across program types ranged from 6 to 60+ years old. 57% were ages 6-18 years old, 42% were 19-59 years old, and 1% were 60+ years old.

GENDER 39% of clients served were male and 61% were female.



#### SOCIO-ECONOMIC STATUS

10% of clients served

reported a household

income of

than

#### **RACE/ETHNICITY**

52% of clients served identified as black, 37% as white, and 11% identified as another race. Of these clients, 9% identified as Hispanic.

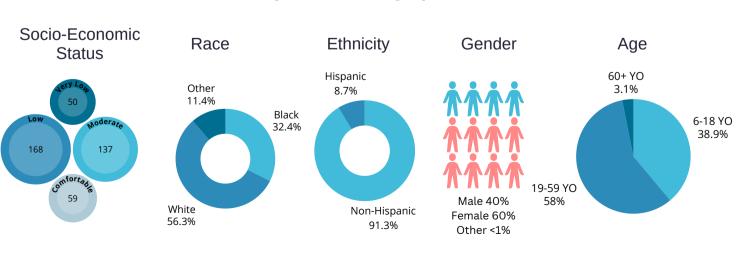


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### **OUTPATIENT COUNSELING**

Outpatient Counseling provides private therapy services to the general public on a sliding scale fee. We offer individual, couples, and group counseling with a licensed therapist through in-person or telehealth sessions. Services are available for most social challenges such as depression, anxiety, conflict, marital trouble, and anger management.



#### **Outpatient Demographics**



### OUTPATIENT COUNSELING PROGRAM OUTCOMES



showed an increase in healthy relationships and support systems improved conflict resolution and anger management skills

41%

54% increased positive selfesteem and confidence







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decreased depression issues

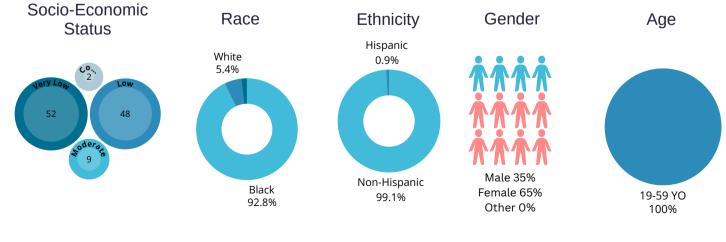
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#### PARENTS REACHING OPPORTUNITIES thru VOCATIONAL EDUCATION

**PROVE** offers parents of minor children a 12-month program designed to teach life and workplace skills to help move families off subsidies and into meaningful employment. In addition to earning industry-recognized credentials, parents participate in workshops on parenting, healthy relationships, anger control training, and financial stability.



#### **PROVE Demographics**

## **PROVE PROGRAM OUTCOMES**



# \$15.35/hr

was the average salary reported among employed participants

54 participants became employed during their time in the

program



\$11,508

new child support was paid by participants in the program

**11** participants earned their GED



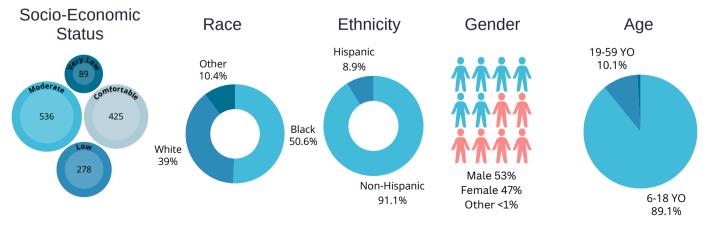
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participants obtained vocational or postsecondary certifications or degrees



### SUCCESSFUL SCHOOLS

The Successful Schools Program provides school counselors and behavioral support specialists to various school systems to assist with managing the maladaptive behaviors of students. Special education coordinators, school counselors, principals, and teachers refer students to IMPACT. Intervention services are offered individually or within a group setting. IMPACT provides a specialized Day Treatment School for selected students who need a restrictive environment.



#### **Successful Schools Demographics**

## SUCCESSFUL SCHOOLS PROGRAM OUTCOMES

65% of students demonstrated an understanding of positive communication skills

76%

82%

 $65^{\circ}$ 

 of students reported an increase
in their ability to appropriately handle anger and work out conflict with others



of middle and high school students reported an increase in their ability to make good decisions

65% of students reported an increase in their ability to keep behavior within acceptable limits, so they do not get into trouble

 of elementary students reported a greater
understanding of how to control their angry or mad feelings

91% of students had a decrease in the number of suspensions they received\*



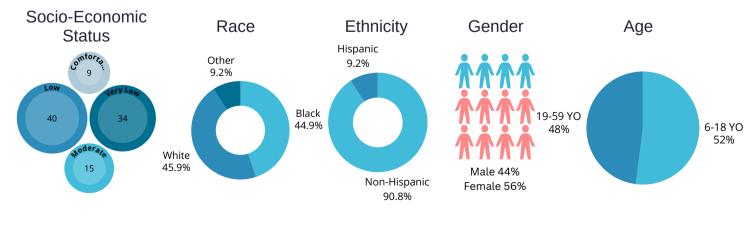
93% of students had a decrease in the number of disciplinary reports received\*

\*Not all students receiving counseling had suspensions or disciplinary reports



### FAMILY REUNIFICATION AND SAFE CONNECTIONS PROGRAM

IMPACT offers supervised visitation and safe exchange services to families with children in out-of-home placement and situations in where a safe, comfortable, and supportive environment is needed due to custody disputes and court orders. IMPACT utilizes safe and secure visitation facilities with areas for individual family time and spaces available to accommodate families with one or multiple children. Parents are provided 1-on-1 coaching with a trained Supervised Visitation Coach.



#### **Family Reunification Demographics**

59%

of parents reported an increase in their ability to effectively communicate with coparent/guardians



of parents reported an increase in knowledge of where to go for help if they were in a situation involving domestic violence.

67%

## FAMILY REUNIFICATION PROGRAM OUTCOMES

# 59%

of parents reported an increase in their ability to express nurturing behaviors and love to his/her children



# 59%

of parents reported an increase in ability to use positive forms of discipline

# 52%

of parents reported an improved commitment to use positive stress management techniques.



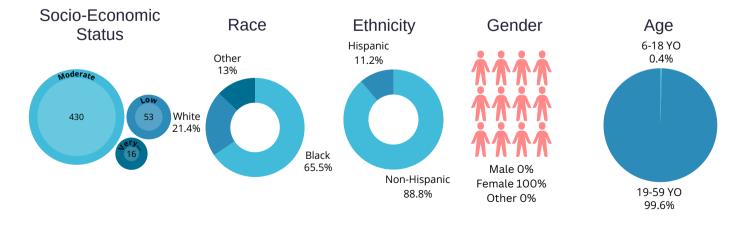
## 70%

of parents reported an increase in knowledge of how to access community resources



### SAFE SLEEP EDUCATION AWARENESS

Safe Sleep Education Awareness provides training on safe sleep, shaken baby, and SIDS, as well as a Pack 'n Play to parents/caregivers who may not be able to afford a safe sleep environment for their baby.



#### Safe Sleep Demographics

### 2023 AUDITED FINANCIAL STATEMENTS

#### **Operating Revenues 2023**

| TOTAL OPERATING REVENUES        | \$ 3.337.436 |
|---------------------------------|--------------|
| Other Income                    | \$ 19,179    |
| United Way contributions        | \$ 75,604    |
| Rental Income                   | \$ 98,668    |
| Contributions                   | \$ 84,705    |
| Rental Income                   | \$ 98,669    |
| Outpatient Program Fees         | \$ 211,436   |
| Government Grants and Contracts | \$ 739,111   |
| Contractual Service Fees        | \$ 2,830,891 |

#### **Operating Expenses 2023**

| Program Services   | \$ 3,227,380 |  |
|--|--------------|--|
| Support Services   | \$ 325,738   |  |
| Rental activities  | \$91,073     |  |
| TOTAL OPERATING EXPENSES                                 | \$ 3,644,191 |  |
| Changes in Net Assets                                    |              |  |
| Change in Net Assets Without Donor Restrictions          | \$ 415,404   |  |
| Net assets without donor restrictions, beginning of year | \$ 3,121,089 |  |
| Net assets without donor restrictions, end of year       | \$ 3,536,493 |  |

### IMPACTING BIRMINGHAM ONE FAMILY AT A TIME!

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